

# Walmart Canada

## Coupon, Price Matching, Rain Checks & SCOP Policies

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### **Price Matching Policy**

Ad Match is only available with proof of the current published in-store retail price for the identical product in an advertisement by a retailer in the local area. Not applicable to clearance sales, combination promotions (eg. gift with purchase), double or triple coupons, after-sale rebate offers, preferred customer discounts or random discounts (eg. scratch and save events) offered by other retailers, or to competitor misprints, or withdrawn or corrected advertisements. Applicable only to products currently in-stock at the store location. We reserve the right to limit quantities. Walmart's Ad Match program may be modified or withdrawn at any time without notice.

### **Rain Checks & SCOP Policy**

Walmart has great selections available at low prices everyday, and we continually strive to lower our costs so that we can bring you more ROLLBACK prices. While it's our intention to have every advertised item in stock, occasionally an item may not be available due to unforeseen difficulties. In such cases, we'll issue you a rain check (at your request) so you may buy the item at the advertised price when it becomes available. Or, if you prefer, we'll sell you a similar item at a comparable price. Rain checks are not available for Clearance or Limited Quantity items, which are available only while supplies last. We reserve the right to limit quantities to normal retail purchases. All items may not be available in all stores. Items may be available by special order in certain locations. If the scanned price of a non-price ticketed item is higher than the shelf price or any other advertised price, you're entitled to receive the first item at no charge, up to \$10 maximum.

*As of September 12, 2012*

*Source: Walmart Flyer*

### **Coupon Policy**

**The following represents guidelines shared with our stores to facilitate coupon handling.**

- Coupon is accepted only if store carries the item
- Must be presented at the time of purchase

- Only Canadian coupons are accepted
- The item purchased must match the item presented on the coupon. (identical in size, quantity, brand, style, flavour, color and /
- or any other specs used to identify the product on the coupon)
- Expiration date must be present & be redeemed prior to the expiration

### **Print-at-home internet coupons:**

- Must be legible
- Must have "Manufacturer Coupon" printed on them
- Have have a valid name & Canadian remit address
- Must have a valid expiration date
- Must have a scannable bar code
- Can be buy one, get one free (BOGO) coupons
- Are acceptable in black, white or color

### **Manufacturer's coupons**

- Dollar/cents off
- Free items
- Buy one get one free (BOGO)
- Has "Manufacturer Coupon" printed
- Must have valid name
- Must have valid expiration date
- Must have a scannable bar code

### **Competitors coupons qualify if:**

- Issued by a Canadian competitor
- For a specific item for a specified price i.e. \$2.99
- Buy one, get one free (BOGO) coupons for items with a specified price
- They have a valid expiration date
- Are acceptable in black, white or color

### **# of coupons that can be used for each item:**

- Only one acceptable coupon may be presented for each purchased item within a transaction
- Store managers reserve the right to limit quantities where multiple coupons are being used for multiple purchases of the same item

### **When coupon value exceeds the price of the item:**

The excess amount can be given as cash or can be applied toward the basket purchase , at the customer's choice

**Free merchandise with a coupon (BOGO/B1G1):**

No sales tax is applied on the free merchandise

*As of October 4, 2012*

*Source: <http://www.mrsjanuary.com/canada-coupons/walmart-canada-coupon-policy>*