

PetSmart Canada

Coupon & Price Matching Policies

PetSmart's Unbeatable Price Guarantee

Our Unbeatable Price Guarantee makes it easy for you to stock up on essentials (and surprises) for your pets.

Shopping in-stores at PetSmart? This is our in-store Price Matching Guarantee to you.

If you find a product that's in-stock at a PetSmart store for a lower price at a competitor's store (excluding competitor's online sites and catalogs), PetSmart will match the price as long as the **identical product is in stock** at our store. Proof of the lower price (receipt, advertisement or other confirmation) is required. We cannot match sale prices or prices advertised at clearance, liquidation or other special events. We cannot match "free with purchase," buy one get one free offers or rebates. Price matching is not valid on pets and services. See a store associate for additional details!

Shopping online at PetSmart.com? Here's our online Price Matching Guarantee.

PetSmart.com will match any competitor's online everyday price for **in-stock, identical products**. We cannot match sale prices or prices advertised on Ebay, other auction sites or closeout/discount sites. Online Unbeatable Price Guarantee excludes shipping charges.

PetSmart Coupon Policy

Coupons are a great way to save even more when shopping with us, and it's easy to use them at our stores. When accepting coupons, we follow the guidelines below.

PetSmart gladly accepts the following coupons:

PetSmart Issued In-Store Coupons

- For dollars/cents off or % off
- Includes coupons flyers, advertisements, and events
- Must be for exact item that is being purchased
- Buy one, get one (BOGO) coupons
- Must have a valid expiration date

- Must have a scannable barcode
- Are acceptable in black and white or color

Valid Manufacturer Coupons

- For dollars/cents/ or % off
- Must be for exact item that is being purchased
- Buy one, get one (BOGO) coupons
- Must have "Manufacturer Coupon" printed on them
- Must have a valid remit address for the manufacturer
- Must have a valid expiration date
- Must have a scannable barcode
- Are acceptable in black and white or color

Valid PetSmart/Manufacturer co-branded Coupons and Check-Out Coupons(Catalinas)

- For dollars/cents or % off
- Must be for exact item that is being purchased
- Buy one, get one (BOGO) coupons
- Must have a valid remit address for the manufacturer
- Must have a valid expiration date
- Must have a scannable barcode
- Are acceptable in black and white or color

Competitors' Coupons

- Must be for exact item that is being purchased
- For dollars/cents or % off
- Buy one, get one free (BOGO) coupons
- Must have a valid expiration date
- Must have a scannable barcode
- Are acceptable in black and white or color

Print at Home Coupons

- Must be legible
- Must have "Manufacturer Coupon" printed on them if it is a manufacturer coupon
- Must have a valid remit address for the manufacturer
- Must have a valid expiration date
- Must have a scannable barcode
- Buy one, get one (BOGO) coupons
- Are acceptable in black and white or color

We DO NOT accept the following:

- Rebates

- Expired coupons
- Coupons without barcodes (With the exception of PETM Friends and Family Special Event Coupons)
- Coupons for items NOT purchased
- Print-at-home coupons that require no purchase
- Advertisements for coupons
- Vendor checks as coupons
- Competitor's coupons for any services (salon, hotel, DDC) or live pet purchases
- Competitor's coupons for "while supplies last", "First 100 in the door" or other door buster coupons
- Mobile coupons (Electronic coupons may be downloaded from the internet and are acceptable as long as they have a valid barcode that can be scanned at the register)
- Coupons that have been copied or altered in any way

The following are guidelines and limitations:

- We only accept coupons for merchandise that is sold in PetSmart stores where the coupon is being redeemed
- Coupons must be presented and surrendered at time of purchase
- We only accept one coupon per item purchased (the number of coupons redeemed cannot out-number the amount of items purchased)
- The coupon value may be reduced if it exceeds the value of the item
- Cash back is not provided if the purchase value is less than the coupon face value; nor can they be exchanged for cash or gift cards
- Coupon must not be expired
- Coupon must be for exact item being purchased
- We do not accept coupons from eBay or any other 3rd party auction sites
- We do not accept coupons that have been copied, altered, traded, or bartered in any way
- When printing coupons from PetSmart online, please ensure that your printer is print-ready as all coupons have a two print limit
- PetSmart reserves the right to not accept a coupon that we deem as fraudulent use/accept coupons not covered in this policy
- PetSmart follows the disclaimer as printed on the coupon
- Some items may not be available at all stores
- Once a coupon is redeemed, it cannot be reissued upon return of the item purchased nor will cash be returned for the amount of the coupon redeemed

*As of September 12, 2012
Source: <http://pets.petsmart.com/help/>*